



Welcome to OptumRx



OptumRx® is your plan's pharmacy care services manager.

Who is OptumRx?

OptumRx is your plan's pharmacy care services manager. Our pharmacy care experts are committed to providing safe, easy and cost-effective ways to help you get the medication you need.

Things to do before your coverage begins

- 1 Let your doctor know your pharmacy benefit is moving to OptumRx.
- 2 Check to see if you have refills remaining on your prescriptions.
- 3 If currently using home delivery, make sure you have at least a one-month supply of medication on hand during the transition.

Things to do after your coverage begins

- 1 Set up your online account at **<URL>** or download the **<App name>** app
- 2 Review your formulary:
 - Find out if you need to take action before filling your first prescription
 - Check for lower-cost options
- 3 Fill your prescriptions:
 - Have your member ID card ready
 - Select a network pharmacy
 - Use home delivery for maintenance medication, refill reminders, and more.

Once your coverage begins: Where will I fill my prescriptions?



OptumRx home delivery

Order up to a 90-day supply of the medication you take regularly for less. There's no charge for standard shipping to U.S. addresses.

Set up home delivery online, with the app or by calling OptumRx.

If you choose to call, please have the following items ready:

- Your doctor's contact information
- Names and strength of current medications
- Payment information



Network retail pharmacies

Show your member ID card at any OptumRx network retail pharmacy. Sign in to your account, call customer service or use the app to find network pharmacies.

Helpful tips



Know your plan

Your plan may require one or more of the following before you can fill your prescription:

Prior authorization — Your plan's approval to get a medication

Step therapy — Trying one or more lower-cost medications before another

Quantity limits — Getting a certain amount of each prescription



Talk to your doctor

When you talk with your doctor, use our app to confirm coverage and costs. You can also talk about what you need to do to get your medication.



Save money on medication

Your formulary is a list of covered medications. The list is broken into sections called tiers (or cost level you pay).

- Choosing medications in lower tiers may save you money.
- Generic medications usually have a lower copay than brand-name medications. Ask your doctor if a generic is right for you.

Questions? Once your coverage begins:



Log in to <URL>.



Open the <app name> app.



Or call customer service at <the number on your member ID card>.



OptumRx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum® company — a leading provider of integrated health services. Learn more at [optum.com](https://www.optum.com).

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