

## The Christ Hospital Center of Excellence Program

# Clermont County

### HOW IS IT IMPORTANT TO YOU AND YOUR BENEFITS

At The Christ Hospital Joint & Spine Center, our Center of Excellence (COE) is a program that has been thoughtfully and specifically designed to provide exceptional care to you, through a drive towards the very best outcomes, an outstanding patient experience and value to the patient.

We have established our COE for spine surgery as well as Hip and Knee Replacement through a collaborative effort between highly-respected neurosurgeons and orthopedic surgeons, nurse navigators, hospital leaders, nursing and other clinical experts. From your very first phone call to your final physician visit, our team works together to ensure you receive seamless care and a patient experience that is the very best in the country.

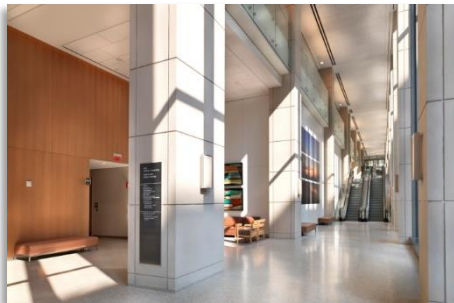
### YOUR COE BENEFITS

You are eligible for \$200 dollar reduction in your deductible when utilizing the COE program!

### EXCEPTIONAL OUTCOMES

The Christ Hospital Joint & Spine Center's world-class team has an established track record of excellent surgical outcomes in both joint replacement and spine care. To get you back to a healthy and active life, the Joint & Spine Center has:

- Technology that allows surgeons to use the most advanced surgical techniques available
- Advanced post-operative pain control so effective it may eliminate the use of narcotic medications in some cases, allowing you to feel dramatically better
- Nursing staff specialized in caring for joint and spine patients
- Rehabilitation staff who are experts in maximizing recovery after spine surgery or joint replacement
- Excellent length-of-stay results to get you up, out of the hospital and on the road to recovery faster
- Dedicated nurse navigators available to guide you through every step of the process.



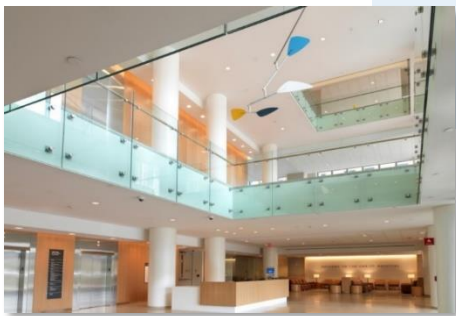
# THE CHRIST HOSPITAL CENTER OF EXCELLENCE PROGRAM

## AN EXCEPTIONAL FACILITY

The Christ Hospital Joint & Spine Center is first of its kind in the region — and one of only a few in the nation — to provide comprehensive, evidence-based joint and spine care, education and clinical outcomes research in one dynamic facility. The new facility includes all-private inpatient rooms, state-of-the-art operating rooms, rehabilitation space on each patient floor, advanced imaging and lab services all in a beautiful space filled with natural light.

We use a patient- and family-centered approach to care and have designed the Center thoughtfully, with amenities including:

- All private rooms with a comfortable space for family and visitors
- Patient control of curtains, heating/cooling, lighting, television and bed - all with a push of a button
- Wider doorways and larger bathrooms to accommodate post-surgical and disabled patients
- Stunning views of Downtown Cincinnati and beyond
- Outdoor spaces and rooftop gardens for patients and visitors
- Comfortable, spacious and elegant patient rooms
- Patient care and public areas with abundant natural light
- Patient interactive educational TV
- Personalized dining service, similar to room service



## GET STARTED

If you are interested in enrolling in the program or would like more information, please call 1-888-936-7246. A representative will talk with you about your eligibility and schedule a call with you and the appropriate Nurse Navigator. During the call, you will learn more about the program, talk with the navigator about your needs, and determine the best next step for you.

Following your call, you will receive a Patient Experience Packet which will include additional information about your surgeon or surgeons you may be considering, relevant travel information, parking and directions information, forms and more. All forms, records and imaging should be sent to the Nurse Navigator.

For more information visit our website at [www.TheChristHospital.com/Clermont-county](http://www.TheChristHospital.com/Clermont-county)